

Policy of Firestone Industrial Products Poland Sp. z o.o.

Mission of our Company is defined as:

Being the lead supplier of Air Springs to the European market

We do our very best to recognize Customer requirements so the Customers associate our Company with superior quality, professional Employees and active cooperation with Suppliers leading to continuous improvement, enhancing brand value, assuring safety and environmental protection in accordance with the motto of Firestone Industrial Products Company:

„World's number 1 Air Spring“

In order to implement the aforementioned guidelines we follow the subsequent rules:

- **Safety First** – we comply with all legal and other applicable safety regulations. We take intentional, persistent actions in order to further improve health and safety at our workplace.
- **Quality of environment** is achieved by complying with legal and other requirements and is being improved through monitoring and minimising of our impact on the environment, preventing pollutions.
- **Quality of product** is equal to customer perception. Leading edge is achieved by investments in company infrastructure, assuring of access to modern production, measurement and research technologies.
- **Quality of people** stands for establishing best possible relations among teammates, open communication and trusting that the Company success is based upon teamwork and constant development of Employees' competences.
- **Quality of processes** stands for continuous, data driven improvement, creating solid foundations for: internal and external Customer satisfaction, quality of the product and service itself, increase of productivity, reduction of waste and efficient use of media.

We all bear responsibility for implementing the above Policy therefore ensuring continuous organisation improvement on all of its' levels and fulfilment of Quality, Environmental and Safety Management Systems requirements, founded on the international standards: ISO 9001:2008, ISO/TS 16949:2002, ISO 14001:2004 and OHSAS 18001:2007.

Plant Manager
Piotr Bogaczyński
Wolsztyn, 31.08.2009